General Website Terms & Conditions

1. Introduction

Welcome to EPD Medical ("Website," "Service," "Company," "we," "our," or "us").
By accessing or using our Website and services, you agree to be bound by these Terms and Conditions ("Terms"). If you do not agree with these Terms, you must not access or use the Website.
You represent that you are at least 18 years old or have the permission of a parent or legal guardian to use the Website.

2. Changes to These Terms

We reserve the right to modify, update, or replace these Terms at any time. Changes become effective upon posting on the Website unless otherwise stated.
Your continued use of the Website following any updates constitutes acceptance of the revised Terms.

3. Access to the Website

We grant you a limited, non-exclusive, non-transferable, and revocable license to access and use the Website for lawful purposes and in accordance with these Terms.
We reserve the right to suspend, restrict, or terminate access to the Website at any time without prior notice.

4. User Accounts

If account registration is available:

- You are responsible for maintaining the confidentiality of your account credentials.
- You are responsible for all activities occurring under your account.
- You agree to provide accurate and current information.
- You must promptly notify us of any unauthorized use of your account.

We reserve the right to suspend or terminate accounts that violate these Terms.

5. Acceptable Use

You agree not to:

- Violate any applicable law or regulation.
- Use the Website for fraudulent or unlawful purposes.

- Upload malicious software, viruses, or harmful code.
- Attempt to gain unauthorized access to systems or accounts.
- Interfere with the Website's operation or security.
- Harvest, scrape, or collect information without authorization.
- Impersonate any person or entity.
- Engage in abusive, threatening, or harmful conduct.

6. Intellectual Property Rights

Unless otherwise stated, all content on the Website, including:

- Text
- Graphics
- Logos
- Icons
- Images
- Audio
- Video
- Software
- Design elements

is owned by or licensed to us and is protected by intellectual property laws.
You may not:

- Copy
- Reproduce
- Republish
- Distribute
- Sell
- License
- Modify
- Create derivative works

without our prior written permission.

7. User Content

Where users may submit content, you retain ownership of your content.
By submitting content to the Website, you grant us a worldwide, non-exclusive, royalty-free license to use, reproduce, display, distribute, and process such content for the purpose of operating and improving the Website.
You represent that:

- You own or have rights to the content.
- The content does not violate any law.

- The content does not infringe third-party rights.

We reserve the right to remove content at our discretion.

8. Purchases and Payments

If products or services are offered:

- Prices are subject to change without notice.
- Payment must be made using approved payment methods.
- Orders may be refused or canceled at our discretion.
- Users are responsible for applicable taxes unless otherwise stated.

Additional refund, billing, or subscription terms may apply and will be presented where relevant.

9. Third-Party Services and Links

The Website may contain links to third-party websites, products, or services.
We do not control and are not responsible for:

- Third-party content
- Third-party policies
- Third-party services
- Third-party practices

Accessing third-party resources is at your own risk.

10. Disclaimer of Warranties

The website and services are provided on an "as is" and "as available" basis
To the maximum exent permitted by law, we disclaim all warranties, wheter express, implied, statuatory, or otherwise, including:

- Merchantability
- Fitness for a Particular Purpose
- Non-Infringement
- Accuracy
- Availablity
- Reliability

We do not guarantee that:

- The Website will be uninterrupted.
- The Website will be error-free.
- Defects will be corrected.
- The Website will always be secure.

11. Limitation of Liability

To the maximum extent permitted by law, we shall not be liable for:

- Indirect Damages
- Incidental Damages
- Special Damages
- Consequential Damages
- Loss of Profits
- Loss of Revenue
- Loss of Data
- Business Interuption

arising from or related to your use of the Website.

Our total liability for any claim shall not exceed the amount paid by you to us during the twelve (12) months preceding the claim, or £100 if no payments were made.

12. Indemnification

You agree to defend, indemnify, and hold harmless the Company, its affiliates, directors, employees, contractors, and agents from and against any claims, liabilities, damages, losses, costs, and expenses arising from:

- Your use of the Website.
- Your violation of these Terms.
- Your infringement of any third-party rights.
- Your violation of applicable law.

13. Termination

We may suspend or terminate your access to the Website immediately and without notice if:

- You violate these Terms.
- We are required by law.
- We believe termination is necessary to protect the Website or other users.

Upon termination, all rights granted to you under these Terms shall cease immediately.

14. Force Majeure

We shall not be liable for any delay or failure to perform resulting from causes beyond our reasonable control, including:

- Natural disasters
- Internet outages

- Government actions
- Labor disputes
- Cyberattacks
- Utility failures

15. Severability

If any provision of these Terms is found to be invalid, illegal, or unenforceable, the remaining provisions shall remain in full force and effect.
Any invalid provision shall be modified to the minimum extent necessary to make it enforceable while preserving its intended purpose.

16. Waiver

Failure by us to enforce any provision of these Terms shall not constitute a waiver of that provision or any other rights.

17. Entire Agreement

These Terms, together with our Privacy Policy and any other policies expressly incorporated by reference, constitute the entire agreement between you and us regarding use of the Website.

18. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the United Kingdom, without regard to conflict of law principles.

19. Dispute Resolution

Any dispute arising from or relating to these Terms shall first be addressed through good-faith negotiations.
If a dispute cannot be resolved informally, it shall be submitted to the courts located in the United Kingdom, which shall have exclusive jurisdiction unless otherwise required by applicable law.

20. Contact Information

If you have questions regarding these Terms, contact:
Company Name: Trifecta Commercial Solutions Ltd T/A EPD Medical
Address: 66, Paul Street, London EC2A 4NA

Email: info@epd-medical.co.uk
Website: www.epd-medical.co.uk

Document Control & Review

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1.0	June 2026	Initial Document Creation

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